



www.thephysicsstore.com

Refund Form

Refunds

- **Damaged:** Items damaged during shipping must be reported immediately. Save packaging and contact AAPT at 301.209.3333 for instructions. An even exchange will be processed.
- **30 Day Limit:** Items returned within 30 days in salable condition receive a refund of the product price subject to a 15% restocking fee. Shipping fees and coupons or other discounts are not reimbursed. The customer is responsible for the cost incurred when returning product(s) to AAPT. No returns will be accepted 1 month after the invoice date.
- **Ineligible Products:** Products that were purchased with the quantity discount are not eligible for a refund.
- **Return Form:** Please send the AAPT refund form to the address at the bottom of the page along with returned merchandise.
- **Reimbursement:** Your refund will be processed to match your initial payment type.
- **Questions:** Call AAPT at 301.209.3333. Email: store@aapt.org


Please complete the following information and include with your returned merchandise so we can handle your return promptly and accurately.

Name: _____ AAPT Member ID#: _____

Phone: _____ Email: _____

I am requesting to return merchandise because: _____

Number of items returned: _____ List the returned products: _____

 **AAPT** American Association of
Physics Teachers
Returns/Physics Store
One Physics Ellipse
College Park, MD 20740