

## Easy Returns at the

## **American Association of Physics**

## How it works:

- 1. Include your packing slip and this return form when you return your new books, unopened CD's or VHS tapes.
- 2. Return products within 30 days of shipment date (on the packing slip) for a full refund. After 30 days, a 15% restocking fee is assessed. No returns after 90 days.
- 3. An even exchange will be processed for damaged items.
- 4. Shipping cost is the customer's responsibility, unless AAPT made an order error.

Please complete the following form and place with your returned merchandise so we can handle your return promptly and accurately. Name: Contact Phone Number: Number of items returned: \_\_\_\_\_ Circle returned products on packing slip. If you no longer have the packing slip, please briefly list the products: If this is an exchange, please list the product(s) being requested here: I am returning this item because \_\_\_\_ Please issue a refund. Use this option for new, undamaged merchandise. Return merchandise within 30 days of ship date for full refund. (Depending on your initial payment type, we will either issue a check or credit your card.) Please issue an association credit so that I can apply it toward another order. Use this option for used or damaged merchandise and for exchanges. Merchandise must be returned within 30 days of ship date. Complete the return label below and tape securely to your package. **American Association of Physics Teachers Returns/Membership Dept One Physics Ellipse** College Park, MD 20740